APPENDIX I

INTERVIEW GUIDE

Background

Topic
- Sub topic
  - Sample question

The order and content of the questions was adjusted to the age, sickness and concentration of each patient.

Interview A: before start of the experiment

- Introduction
  - Explanation research and interview
- Experience with hospitalization
  - Hospitalization frequency
    - Have you ever been hospitalized before? Can you tell me about that?
  - Reason for hospitalization
    - Do you know the reason for your hospitalization?
  - Experiences with hospitalization
    - What do you think about your hospitalization? What is it like to be in the hospital?
  - Interventions during hospitalization
    - What do you like in the hospital? What kind of things do you want to do in the hospital?

- Home
  - Not being home
    - What is it like not being at home?
  - Connection
    - Do you contact others while you’re hospitalized? In what way?

- Virtual Reality
  - Experience
    - Have you used a VR device before? What was it like?
  - Expectations
    - What is your idea about the use of VisitU?

- Verbal member check
- Conclusion

Interview B: after the period in which the device could be used

- Introduction
  - Explanation research and interview
- Experience with hospitalization
  - Any question missed during interview A.
- Virtual Reality experiences
  - Usage
    - How often have you used the VR device? In what way have you been using VR? When did you use VR?
  - Practical
    - What was the usability of the VR goggles?
  - Physical
    - What happened with you physically when you used the VR goggles?
  - Presence
    - How real was the VR environment? In what way did you consider yourself being there?
  - Cognitive
    - What was using the VR goggles like? What thoughts came up in your mind? What would you tell your friends about these goggles?
  - Emotional
What kind of feelings did you experience using VR?

- Social
  - Whom did you contact through VR goggles? What were your thoughts about that?

- Expectations
  - Did VR live stream meet your expectations?

Parents view

- Cognitive
  - What were your thoughts about the of VR use for your child?

- Emotion
  - In what way affected VR your child?

- Behavior
  - How did your child react using VR?

- Practical
  - What were your experiences with using and installing VR live stream?

Verbal member check

Conclusion